

LSI Auckland 2015

CITY DETAILS

Auckland is the most heavily populated part of New Zealand with sprawling suburbs in the outlying areas covering large areas of land (low density housing). The centre of the city is on the Waitemata Harbour and includes both the business district and residential accommodation (high density housing).

Activities available in Auckland are many and varied (www.aucklandtourism.co.nz) and include all water sports - particularly in summer. Auckland is called the City of Sails because the harbours are central to city life and yachting is a very popular pastime. Auckland has a multinational population, with a large number of tourists passing through each week. With so much to do in Auckland, there is never a dull moment!

The climate is mild, with many areas which do not experience frosts in winter. The annual rainfall is 1200 mm. The warmest months are December to March with an average summer temperature of 20 degrees Celsius. The average number of sunshine days is 245 per year.



SCHOOL DETAILS

Where is LSI Auckland and what are the school contact details?

School	LSI Auckland
Address	10-12 Scotia Place
Telephone	+64 (0)9 303 3097

Fax Number	+64 (0)9 303 3497
Email	info-auc@lsi.edu
Website	http://www.lsi.edu/en/english/new-zealand/auckland/school
LSI on Facebook	http://www.facebook.com/lisiauc

LSI Auckland is situated in the Central City, at the end of Scotia Place, overlooking Myers Park. Scotia Place is off the top of Queen St. Walk to the end of Scotia Place to find LSI House. It is 5 minutes walk from cafes, restaurants, banks, post offices, shops, and bus stops. Within 10 - 15 minutes walk from the school you will find: Visitor's Information Centres, movie theatres, the Library, post-offices, cafes, shops, banks, parks, hotels, taxis, doctors, photo shops, Youth hostels, back-packers, Art Galleries, Concert Halls, travel agencies, dentists, rental cars, pubs, sports facilities, museums, Auckland University and the Viaduct area.

What is the building/area like?

The school is situated on the first 4 floors of an office building, with large, bright classrooms, and plenty of facilities for students.

LSI AUCKLAND FACILITIES

What facilities are available to students?

- Two student rooms, one with a vending machine and a fridge and both with microwaves for student use
- WiFi available free of charge at LSI Auckland for those students who have their own computers (please note that students are not permitted to charge their computers at school).
- Internet computers for students to use free of charge - 28 available
- Self-study computers for students to use free of charge
- An exciting social activities programme
- Director of Studies is available to talk to regarding your English course as well as further study options in NZ.

How many classrooms are there?

23 classrooms.

Do you have a cafeteria?

No, but we have two student rooms where students can eat their lunch. We are very close to many

affordable cafes, restaurants, sandwich bars and supermarkets.



OUR TEACHERS

How many teachers do you have?

We have 10 - 15 teachers as well as relief teachers.

What are your teacher qualifications?

All our teachers are qualified, experienced native English speakers.

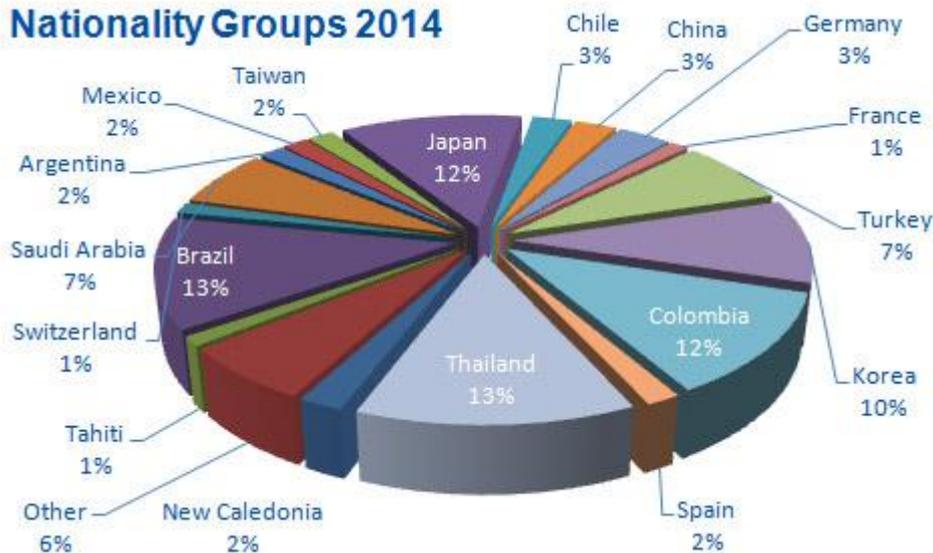


OUR STUDENTS

How many students do you have during high and low seasons?

We usually have 100 - 220 students year round.

Nationality Groups 2014



What is the minimum and average age of your students?

The minimum age is 16 years old. The average age of our students is 23-24.



Where do your students come from?

Nationalities and percentages vary during the year, but we regularly have students from over 25 different countries in the school at any one time. We normally have 30% from Europe, 30% from Asia, 20% from South America, and 20% from the Middle East and the South Pacific. Please contact the school for the most up to date nationality spread.

OUR COURSES

Do you receive a free certificate once the course has ended?

Yes, as long as you have attended at least 80% of the course. All students who are studying on a Student Visa (longer than 12 weeks), will have their attendance noted on their certificate.

Can I switch my course type/length once I have started it, or decide to add an additional course?

Course changes are generally not permitted after the course has started. (e.g. changing from 30 lessons per week to 20 lessons per week, or shortening courses is not permitted). However, students

may add extra lessons e.g. afternoon or individual lessons. Students can add additional weeks to their course. The student can make arrangements to do so through the LSI Registrar or with his / her booking agent. Bookings should be made as early as possible. If students wish to extend their accommodation, this is fine too, but is subject to availability. If they extend late, it is possible that the host family may be booked up with other students, however in this case we can usually find another host family.

When are the school holidays?

The school is closed for two weeks at Christmas time (usually the last week in December and the first week of January). We are also closed on NZ Public holidays. Please check our current brochure for dates.

How do we teach?

Our syllabus is based on grammatical structures, and is grouped in levels, which guarantee that students study at their appropriate level (Beginners, Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate, & Advanced).

The syllabus includes detailed and systematic language skills development (reading, writing, listening, speaking), taught in a communicative context. Students take part in pair work, group work, and individual work. Our method is to encourage the students to speak as fluently as possible within the shortest possible time.

A balance of all language requirements - grammar, pronunciation, vocabulary, functional use - is maintained, using a wide range of materials and techniques.

When are the start dates?

We also offer students the opportunity to spread a long-term course over 2 or more of our centres worldwide! Ask about our Multi-Centre Courses for more information. The courses must be booked before leaving your own country, so the correct visas can be obtained.

For more information and course descriptions please visit our website at:

<http://www.lsi.edu/en/general.shtml>, <http://www.lsi.edu/executive/en/auckland.html>, and http://www.lsi.edu/en/auckland_fees.html , www.lsi.ac.nz





Courses we offer

Course
General Courses
Standard 20
Intensive 30
English for Business
International School Year Intensive 30
Afternoon 10
English for Pilots
English for Nursing
English for Teaching (Standard 20 plus 5 individual lessons)
Club 40+
English for Teaching (Standard 20 plus 10 individual lessons)
Intensive 24
International School Year Intensive 24
Academic English
English plus Adrenalin
Exam Courses
TOEFL / TOEIC / IELTS Preparation Courses
LSI 30 Cambridge English Language Assessment Courses (CPE)
LSI 30 Cambridge English Language Assessment Courses (BEC Vantage - Business English)
LSI 30 Cambridge English Language Assessment Courses (CAE)
LSI 30 Cambridge English Language Assessment Courses (FCE)

Executive Courses
Executive One to One (5 lessons per week)
Executive One to One (10 lessons per week)
Executive One to One (20 lessons per week)
Executive One to One (30 lessons per week)
Executive One to One (40 lessons per week)
Executive One to One (50 lessons per week)
Mini Group (30 lessons per week)

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Do you offer work experience?

Yes, we offer unpaid internship placements. Please contact the school for further details. Additionally: students may study here up to 3 months and work in paid work as well on a Working Holiday Visa; or Students who are on a 6 months or more Student Visa and who have a minimum of IELTS 5.0 may apply for a 'Variation of Conditions' and work 20 hours a week as paid work.

What is the length of each lesson?

All lessons are 50 minutes except One-to-One / Mini Group lessons which are 45 minutes.

What is a typical class time table like?

*Intensive 24: 5 days of morning lessons plus 2 days of afternoon classes per week

What is the maximum/average class size?

The maximum class size is 15. Our average class size is 11.

What levels are offered and how fast does a student progress from level to level?

There are 6 levels: Beginners, Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate and Advanced. Students can pass up a level after 4-12 weeks study after they have successfully completed the level test. The normal number of weeks per level is 12 weeks. Progress does depend on the student's motivation and ability. We have progress tests in class every week.

Are textbooks included in the fees?

Students pay a course materials fee per week. If you stay 4 weeks or longer at LSI you will receive books to keep. If you stay 1 - 3 weeks this fee will cover the handouts and use of class text books.

What is a typical class time table like?

Hours	Standard 20	Intensive 30 with Conversation, IELTS / TOEFL iBT / TOEIC Exam preparation, or Business English / EAP/ Cambridge Courses / Intensive 24*	Afternoon10
9:00 - 10:45	Lessons 1 & 2 (with 5-minute break)	Lessons 1 & 2 (with 5-minute break)	
10:45 - 11:10	BREAK	BREAK	
11:10 - 12:45	Lessons 3 & 4 (with 5-minute break)	Lessons 3 & 4 (with 5-minute break)	
12:45 - 13:45	FINISH	LUNCH	
13:45 - 15:30		Lessons 5 & 6 (with 5-minute break)	Lessons 1 & 2 FINISH

ORIENTATION

What time should I arrive on my first day and what should I bring?

Please arrive promptly just before 9:00 for testing. You will have a listening test, a speaking test, and a grammar test from 9:00 - 10: 45. From 11:10 - 12:45 you will have an orientation where we will give you information about the school, and Auckland city. Each student is presented with a Student Card, which will enable them to get discounts around the City. There are no discounts on buses for international language school students, unless you are enrolled for a minimum of 12 weeks. You will need to bring something to write with, your passport and proof of your travel and medical insurance. If you have booked a full-time course, your classes will start on your first day at 13:45. If you have booked mornings only, you will start class the following day at 9:00.



AIRPORT TRANSFER

Are AIRPORT TRANSFER]s available?

AIRPORT	Price
Auckland (one way)	NZD 100.00
Auckland (return)	NZD 200.00

Yes, at an additional cost. Please let us know the date, time of arrival, flight number and prefix, airport of departure and airport of arrival. Eg. 12th March 2010, arriving at Auckland International Airport at 13:00 on NZ91 from Tokyo. If you miss your plane or connecting flights, please contact the school immediately (on the Emergency phone if necessary), so we can inform the pick-up person and the host family. If you do not inform the school of changes and you do not arrive on the stated flight, we will need to charge you again for an additional transfer. Please meet in the Arrivals Hall as you come through the doors after leaving customs. Your pick-up person will be holding a sign with your name on it. Please call the airport service on 027 445 3778 (or the LSI Emergency number: 021 644 033) if you cannot find the pick-up person at the airport.

Who meets me at the airport and where?

After booking the airport meet and greet service, we will send you a letter which explains the airport procedure, including information on how to identify the driver.

What alternative transport is there from the airport to the City or my host family accommodation?

Students who wish to make their own way from the airport should catch an "Airport shuttle bus", from outside the main exit of the airport terminal. Some mini-buses, also situated outside the airport terminal, will take you directly to individual addresses on request, while other larger buses go directly to the city.

You can also take a taxi. A taxi from the airport will cost you between \$70.00 and \$85.00.



PUBLIC TRANSPORT SYSTEM

Bus System

Bus System

The main public transport system in Auckland is the bus system. Some outlying suburbs to the west and south of Auckland central city are also serviced by the train system.

On the first day at school, students will be given information about the appropriate bus pass for them to buy, as well as costs, and where they can buy the passes.

Alternatively each trip can be paid for individually with cash on board the bus. Bus passes cost approximately NZ\$160 per month.

Bus timetables and bus pass information are available at the school, and staff is available to help with any transportation needs the students may have. Timetables are also available in Visitor's Information Centres.

Homestay families generally live within one to three stages from the city.

The homestay families will teach the student how to travel to and from the homestay to school either the day before the course starts or on the first day.



Other Travel Options

- Train (to a limited number of destinations)
- Taxi (prices reasonable within the inner city area)
- Rental car (useful for weekend excursions)
- Purchased car (suitable for long stays only, and limited by available car-parking in the city). Car parking near the school is \$10.00 - \$20.00 per day.



PAYMENTS/ CANCELLATIONS/ REFUNDS

Can I receive an invoice?

Yes, we will send you an invoice along with a course confirmation letter upon booking.

What are your payment terms and conditions?

Please, refer to the terms and conditions online at <http://www.lsi.edu/en/terms.shtml> or if you are an agency, refer to the contract which was provided to you by our Marketing Department.

How do I cancel a course and will I get a refund for the course and/or the accommodation?

It is not LSI policy to offer course refunds after the course has started. If students have any problem or complaint during their course, they should talk to us and we will try our best to help.

Accommodation refunds are fine as long as LSI is given two full weeks' notice (weeks run from Sat-Sat or Sun-Sun). The accommodation refund will be paid on the last day of your course at LSI. For information on the charges for cancellations and late postponements, please refer to the LSI Terms and Conditions: <http://www.lsi.edu/en/terms.shtml> or if you are an Agent, to the LSI Agent's Manual. There are strict rules regulating refunds in NZ. Please refer to our full terms and conditions or ask us for more information.

How do I pay for my LSI course?

Course fees must be paid before your course starts. Payment can be made in cash, by bank transfer or by providing us with your credit card details. Once payment is received, we will send you a letter of acceptance. If you do send a bank transfer, please quote your agency name and the student name, and fax/email a copy of the bank transfer receipt to us (NB. a bank fee of \$25 will be added to payments made by bank transfer). Alternatively, we also accept payment by credit card (Visa, MasterCard or American Express). Please ask us for a credit card authorisation form. A credit card bank fee of 2.5% will be charged if paying by credit card. If you would like to pay in Euro or US\$, please let us know at the time of booking. Please note that we can only accept credit card payments in NZ\$.

Our bank details are as follows:

WHAT MAKES LSI AUCKLAND SO SUCCESSFUL?

Like A Family

Students feel at home in LSI. We are large enough to cope and small enough to care.

Excellent Location

LSI Auckland is conveniently located near the city centre, within walking distance of major attractions, shopping, dining, entertainment, and transportation. Whatever your needs, the staff will be happy to help you locate the nearest location to fit those needs



Quality

LSI schools are regularly reviewed to ensure that they are up-to-date, relevant to your needs, and meet your expectations.

Range & Flexibility

The wide range of courses we offer means whatever your needs, you will find a course that suits you. A wide variety of starting dates and course durations also gives you many choices.

Qualified Teaching Staff

All teachers at LSI are well qualified, experienced, and caring. They constantly monitor your progress, and check that the course material is appropriate. The teachers are friendly, helpful, and always willing to listen.

Careful Assessment

Whether you choose to study in a class or as an individual, there will be careful assessment of your needs on the first day of your course. We test your listening, grammar and speaking ability, before placing you in the appropriate level.

Interactive Classroom Techniques

Our goal in all classes is to provide ample opportunity to practise the target language. To make the learning process as engaging and enjoyable as possible, we use a variety of communicative teaching techniques, including the use of DVDs, CDs, role play, pair work, project work, and group work, all

of which give you the opportunity to hear and use the language in realistic situations.

Well Established

We have over 40 years of experience.

Value for Money

The goal of LSI is simply to provide each student with a quality education. We do this by tailoring our programs to their needs.

International Atmosphere

Not only will you learn about New Zealand, but you will also have the opportunity to meet students and professionals from all around the world. You will feel like a part of the international community. We host students from over 25 different countries.

ADDITIONAL QUESTIONS

Who can I talk to if I have a problem? Can I speak my own language?

If you have a problem please come speak with our School Principal, Andrea Pala, the Accommodation Officer, or the Administrator. Although our staff speak a variety of languages other than English, we may not speak your specific language. If we do speak your language please try speaking in English first before relying on your mother tongue. If we don't speak your language, please request one of our on-call counsellors.

Can I get a job while I am studying at LSI?

If you have a Working Holiday Visa you can work in NZ. If you have a Work Permit you may work in NZ, but you cannot study on a Work Permit. If you have a Student Visa you may not work, however, there is an exception to this rule: you are permitted to work for 20 hours per week if you study full-time for 6 months or longer, and have an IELTS score of 5.0 (you can either show proof of this at the time of applying for your visa, or apply for a variation of conditions to your Student Visa when you are in NZ). You may not work if you have a Visitor's Visa.

Can I arrange work experience through LSI?

Yes - we do offer an unpaid internship / work experience service. Please contact the school for more detailed information about this programme.

Can I open a bank account?

Students can open a bank account if they are studying for a minimum of 3 months. They should ask at LSI Reception during their first week, and we will give them a letter which they should take to the bank, along with their passport/national ID.

What happens if I get sick?

LSI Auckland can help organise an appointment with a doctor for you. Please make sure you understand the full terms of your medical insurance. You will need to pay the Doctor and keep the receipts from the Doctor and Chemist, then apply for the refund once you are well.

Do you offer insurance?

Medical Insurance may be purchased from LSI upon booking. Further information and prices are available on request. Insurance is compulsory for International Students in NZ, so you will need to organise it before you leave home, regardless of whether you book with LSI or find your own insurance cover. If you do not have proof of your insurance on your first day, you will be required to purchase insurance through the school.

Can I take a holiday during my course?

It depends on the type of course you book. If you book a Standard or Intensive course you might be permitted to take a holiday and extend your course by the number of weeks' holiday you took from school, if 1) you give LSI two weeks' notice, 2) AND your visa allows it, 3) AND you have paid the full brochure price & aren't doing an ISY course. With any ISY courses or courses with special prices / conditions, holidays and changes are not permitted.

Do I need a visa to study at your school?

It depends on your country of citizenship. Please contact the NZ Embassy in your country for visa application information and procedures, or consult the following website: <http://www.immigration.govt.nz> . For many countries for courses of 3 months or less, you may enter NZ on a Visitor's Visa. For courses of longer than 3 months, you will need to obtain a Student Visa. NB: For all Student Visa applications, you will need to pay your full tuition and accommodation fees in full before we can send you a Letter of Acceptance and Receipt. There are no exceptions to this rule.

How much spending money should I bring?

If you have booked homestay half-board accommodation, we recommend you allow for NZ\$120 - NZ\$150 per week for spending money and transport, as well as some activities. If you are staying in a hostel you will need to allow more money for food.

If you have any additional questions that we have not answered please contact us at...

LSI Auckland
10-12 Scotia Place Level 1 Auckland City 1010
Telephone: +64 (0)9 303 3097
Fax Number: +64 (0)9 303 3497
Email: info-auc@lsi.edu

Website: www.lsi.edu

We hope to see you soon!

NZQA New Zealand Qualifications Authority

LSI is a NZQA Category One school. NZQA is Highly Confident in the Educational performance of LSI NZ Ltd. NZQA is Highly Confident in the capability in self-assessment of LSI NZ Ltd. LSI NZ is also a signatory to the Code of Practice for the Pastoral Care of International Students. Our courses are approved by the New Zealand Qualifications Authority under the provisions of the Education Amendment Act 1990, And Language Studies International (NZ) Ltd is accredited to teach them. NZQA report

Accreditation and Membership

