LSI Zurich 2015

CITY DETAILS

Zurich is ideally situated at the heart of Europe and the largest city in Switzerland. The city’s picturesque historic centre is situated on the banks of the river Limmat. Over 500 bars and nightclubs as well as outdoor cafés provide ideal meeting places for visitors and residents. Zurich offers a wide choice of museums, theatres, and a highly acclaimed opera house. Sport enthusiasts don’t miss out on anything either, with hiking, river rafting, skiing, snowboarding and mountain biking all easily arranged. The climate can be divided into four distinct seasons. The coldest month is January with an average low temperature of -3 degrees Celsius; the warmest is July with an average high of 25 degrees Celsius. Spring and Autumn are generally cool to mild. The annual rainfall is 1130 mm. The warmest months are June to August with average temperatures in the mid 20 degrees Celsius.

SCHOOL DETAILS

What is the building/area like?

<table>
<thead>
<tr>
<th>School</th>
<th>LSI Zurich</th>
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<tbody>
<tr>
<td>Address</td>
<td>Kreuzstrasse 36</td>
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<tr>
<td>Telephone</td>
<td>+41 (0)44 251 58 89</td>
</tr>
<tr>
<td>Fax Number</td>
<td>+41 (0)44 251 5805</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info-zur@lsi.edu">info-zur@lsi.edu</a></td>
</tr>
</tbody>
</table>
LSI Zurich is located in the popular Seefeld district, just 5 minutes walking distance from the lake and a 5 minute tram ride to the city centre. The school occupies three floors of renovated early 1900 period building and has nine classrooms, a modern internet café and a student lounge.

**LSI ZURICH FACILITIES**

**What facilities are available to students?**

- 1 Students’ Room with a coffee/hot chocolate machine, cold drinks, newspapers and tourist information for student use.

- WiFi is available free of charge at LSI Zurich for those students who have their own laptops, netbooks, tablets and/or smartphones.

- A small internet café is available for students to use free of charge.

- A self-study area with computer and library for students to use free of charge is under construction - available in 2014

- A social activities programme designed to introduce visitors to various aspects of life in Zurich and beyond.

- The Head of the German department is available to talk to you regarding your German course, exam options and future academic plans.

**How many classrooms are there?**

LSI Zurich has 9 classrooms.

**Do you have a cafeteria?**

No, but we have a student room and LSI Zurich Student Benefit card entitles students to discounts at some of the nearby shops and restaurants.
OUR TEACHERS

How many teachers do you have?
LSI Zurich has 6 German teachers as well as a further 6 supply teachers.

What are your teacher qualifications?
All our teachers are qualified, experienced native German speakers.

OUR STUDENTS

Where do your students come from?
Nationalities and percentages vary during the year. Our top nationalities are Swedish, English, Russian, Spanish, Italian, Portuguese, French, Japanese, Polish & Czech.

How many students do you have during high and low seasons?
During the high season we have up to 70 students studying here. During the low season between 40 and 50 students.
What is the minimum and average age of your students?

The minimum age is 16 years old. The average age of our students is between 21-26.

OUR COURSES

How do we teach?

Our syllabus is based on grammatical structures and functional items and follows the prescriptions of the CEFR (The Common European Framework of Reference for Languages). It is grouped according to the accepted CEFR descriptors (A1-C2) which guarantee that students study at their appropriate level (Beginners, Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate & Advanced).

The syllabus includes detailed and systematic language skills development (reading, writing, listening, speaking), taught in a communicative context. Students take part in pair work, group
work, and individual work. Our method is to encourage the students to speak as fluently as possible within the shortest possible time.

A balance of all language requirements - grammar, pronunciation, vocabulary, functional use - is maintained, using a wide range of materials and techniques.

**When are the start dates?**

Students with prior knowledge of German can start courses on any Monday throughout the year. Should a public holiday fall on a Monday, Tuesday will be the start day. Students with no prior knowledge of German (Beginners) can start courses on the first Monday of any month throughout the year. Should a public holiday fall on a Monday, the first Tuesday will be the start day.

**Courses we offer**

<table>
<thead>
<tr>
<th>Course</th>
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<tbody>
<tr>
<td><strong>General Courses</strong></td>
</tr>
<tr>
<td>Standard 20</td>
</tr>
<tr>
<td>Intensive 30</td>
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<tr>
<td>International School Year Standard 20</td>
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<tr>
<td>International School Year Intensive 30</td>
</tr>
<tr>
<td>Afternoon 10</td>
</tr>
<tr>
<td><strong>Exam Courses</strong></td>
</tr>
<tr>
<td>Goethe Zertifikat B2 (GZ)</td>
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<tr>
<td>Goethe - Zertifikat B1 (ZD)</td>
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Executive Courses

<table>
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<tr>
<th>Executive One to One (5 lessons per week)</th>
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<tr>
<td>Executive One to One (10 lessons per week)</td>
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<td>Executive One to One (30 lessons per week)</td>
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<td>Executive One to One (40 lessons per week)</td>
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<tr>
<td>Executive One to One (50 lessons per week)</td>
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<tr>
<td>9 Day Compact Course (82 lessons)</td>
</tr>
<tr>
<td>9 Day Compact Course (92 lessons)</td>
</tr>
</tbody>
</table>

General language Courses:
Standard 20
Intensive 30
International School Year Standard 20
International School Year Intensive 30
Afternoon 10

Exam Courses:
Goethe - Zertifikat B1 (ZD)
Goethe Zertifikat B2 (GZ)

Courses for Professionals:
Executive One to One (5 lessons per week)
Executive One to One (10 lessons per week)
Executive One to One (20 lessons per week)
Executive One to One (30 lessons per week)
Executive One to One (40 lessons per week)
Executive One to One (50 lessons per week)
9 Day Compact Course (82 lessons)
9 Day Compact Course (92 lessons)

A fuller description of the courses can be found at

Do you offer work experience?

Unfortunately LSI Zurich is unable to offer work experience.
**What is the length of each lesson?**

All lessons are 45 minutes.

**What is a typical class time table like?**

A typical class timetable looks as follows:

**ISY/Standard 20 Courses**

Lesson 1 | 09.00 – 09.45h  
Lesson 2 | 09.45 – 10.30h  
Break 10.30 – 10.45h  
Lesson 3 | 10.45 – 11.30h  
Lesson 4 | 11.30 – 12.15h

**ISY/Intensive 30 & Examination Courses**

Lesson 1 | 09.00 – 09.45h  
Lesson 2 | 09.45 – 10.30h  
Break 10.30 – 10.45  
Lesson 3 | 10.45 – 11.30h  
Lesson 4 | 11.30 – 12.15h  
Lunch Break 12.15 – 13.15h  
Lesson 5 | 13.15 – 14.00h  
Lesson 6 | 14.00 – 14.45h

**What is the maximum/average class size?**

Maximum class size is 12 students, average class size is 8 students.

**What levels are offered and how fast does a student progress from level to level?**

There are 5 levels (A1-B2): Beginners, Elementary, Pre-Intermediate, Intermediate & Upper-Intermediate. Continuation to Advanced (C1) level is possible subject to prior request. One level normally takes 10 weeks to complete. Progress does depend on the student’s motivation and ability. We have mini-progress tests in class every week and a general level test every of 10 weeks.

**Are textbooks included in the fees?**

Textbooks are invoiced separately and cost CHF 14 per week up to the 20th course week.

**Do you receive a free certificate once the course has ended?**

Yes, as long as students have attended at least 80% of the course.
Can I switch my course type/length once I have started it, or decide to add an additional course?

Course changes are generally not permitted after the course has started. (e.g. changing from 30 lessons per week to 20 lessons per week, or shortening courses is not permitted). However, students may add extra lessons e.g. afternoon or individual lessons. Students can add additional weeks to their course. Students can make arrangements to do so through the LSI Registrar or with his/her booking agent. Students wishing to extend their accommodation may due so subject to availability. If they extend late, it is possible that the host family may be booked up with other students, however in this case we can usually find another host family.

When are the school holidays?

The school is closed for two weeks at Christmas time (usually the last week in December and the first week of January). We are also closed on Swiss Public holidays. Please check our current brochure or the Zurich school page on the website for dates.

What is a typical class time table like?

<table>
<thead>
<tr>
<th>Time</th>
<th>ISY 20 / Standard 20</th>
<th>ISY 30 / Intensive30</th>
</tr>
</thead>
<tbody>
<tr>
<td>09.00 – 09.45h</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>09.45 – 10.30h</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>10.30 – 10.45h</td>
<td>Break</td>
<td>Break</td>
</tr>
<tr>
<td>10.45 – 11.30h</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>11.30 – 12.15h</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>12.15-13.15h</td>
<td>Lunch Break</td>
<td></td>
</tr>
<tr>
<td>13.15-14.00h</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>14.00-1445h</td>
<td>6</td>
<td></td>
</tr>
</tbody>
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ORIENTATION

What time should I arrive on my first day and what should I bring?

On your first day you should come to reception on floor 2 at 08.45h. Classes start at 09.00h. Please bring something to write with and something to write on (pen & notebook or electronic device) and don't forget to bring along a passport sized photo; you will need this for your student identity card which will be issued at midday. Beginner students go directly to their new class at 09.00h. We normally aim to pre-test students with prior knowledge of German before they arrive. Should this not be possible, you will be asked to do a placement test. This procedure takes about 15 minutes. You will then go to the class corresponding to your test results. Your abilities in speaking, listening,
reading and writing will be assessed by your teacher during your first morning of class. Should any changes need to be made to your placement, these will take effect on day two of your course.

AIRPORT TRANSFER

Are AIRPORT TRANSFER[s available?

<table>
<thead>
<tr>
<th>AIRPORT</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zurich (one way)</td>
<td>CHF 150.00</td>
</tr>
<tr>
<td>Zurich (return)</td>
<td>CHF 300.00</td>
</tr>
</tbody>
</table>

Airport transfers (one way and/or return) are available at additional cost.

Who meets me at the airport and where?

You will either be met at the airport by a member of your host family or a taxi-pick up will be arranged for you. In both cases we require advance notice of your arrival details. Information as to pick-up procedures will be sent to you latest one week before your arrival.

What alternative transport is there from the airport to the City or my host family accommodation?

Zurich's train system is one of the most advanced in the world. You can catch a train at the station underneath the airport and get to Zurich main station in about 15 minutes. From there you can take a train (or tram) directly to your place of residence. You can also take a taxi but we advise against this due to the sometime exhorbitant costs.
**PUBLIC TRANSPORT SYSTEM**

**Tram System**

The main public transport system within Zurich is by tram. More information about Zurich's tram service is available here: [https://www.stadt-zuerich.ch/vbz/en/index.secure.html](https://www.stadt-zuerich.ch/vbz/en/index.secure.html). Our host families are happy to help you select the appropriate tram pass. You can also ask for tram pass advice in reception on your first day.

![Tram in Zurich](image)

**Other Travel Options**

Locations outside of Zurich are best reached by train. More information about Zurich's train services is available here: [http://www.sbb.ch/en/home.html](http://www.sbb.ch/en/home.html). Our host families are happy to help you select the appropriate train pass. You can also ask for train pass advice in reception on your first day.

![Train in Zurich](image)

**PAYMENTS/ CANCELLATIONS/ REFUNDS**

**How do I pay for my LSI course?**

Course fees must be paid before your course starts. Payment can be made in cash, by bank transfer or by providing us with your credit card details. We accept Visa, MasterCard or American Express credit card payments. Please ask us for a credit card authorisation form. Once payment is received, we will send you a letter of acceptance. Please note that we can only accept credit card payments in CHF.

**Can I receive an invoice?**

Yes, we will send you an invoice along with a course confirmation letter upon booking.
What are your payment terms and conditions?

Please, refer to the terms and conditions online at http://www.lsi.edu/en/terms.shtml or if you are an agency, refer to the contract which was provided to you by our Marketing Department.

How do I cancel a course and will I get a refund for the course and/or the accommodation?

It is not LSI policy to offer course refunds after the course has started. If students have any problem or complaint during their course, they should talk to us and we will try our best to help. Accommodation refunds are made as long as LSI is given two full weeks' notice (weeks run from Sat-Sat or Sun-Sun). The accommodation refund will be paid on the last day of your course at LSI. For information on the charges for cancellations and late postponements, please refer to the LSI Terms and Conditions: http://www.lsi.edu/en/terms.shtml or if you are an Agent, to the LSI Agent’s Manual. There are strict rules regulating refunds in CH. Please refer to our full terms and conditions or ask us for more information.

WHAT MAKES LSI ZURICH SO SUCCESSFUL?

Like A Family

Students feel at home in LSI. We are large enough to cope and small enough to care.

Interactive Classroom Techniques

Our goal in all classes is to provide ample opportunity to practise the target language. To make the learning process as engaging and enjoyable as possible, we use a variety of communicative teaching techniques, including the use of DVDs, CDs, role play, pair work, project work, and group work, all of which give you the opportunity to hear and use the language in realistic situations.

Well Established

We have 60 years of language teaching experience.

Value for Money

The goal of LSI is simply to provide each student with a quality education. We do this by tailoring our programs to their needs.

International Atmosphere

Not only will you learn about Switzerland, you will also have the opportunity to meet students and professionals from all around the world. You will feel like a part of the international community. We host students from over 30 different countries.
Excellent Location

LSI Zurich is conveniently located near the city centre, within walking distance of major attractions, shopping, dining, entertainment, and transportation. Whatever your needs, the staff will be happy to help you locate the nearest location to fit those needs.

Careful Assessment

Whether you choose to study in a class or as an individual, there will be careful assessment of your needs on the first day of your course. We test your listening, grammar and speaking ability, when placing you in the appropriate level. In addition, weekly mini-tests and ten-weekly level test provide further occasions to discuss and fine-tune your language learning progress.

ADDITIONAL QUESTIONS

Can I open a bank account?

Bank accounts can normally be opened by Swiss residents only. For student staying longer than 12 weeks it may be possible to open an account with the post office. Please consult the Student Coordinator for further advice.

Who can I talk to if I have a problem? Can I speak my own language?

If you have a problem please come and talk to our Student Coordinator, the Head of the German Department or the School Principal. Although our staff speak a variety of languages other than German (English, French, Italian & Spanish) we may not speak your specific language. If we do speak your language please try speaking in German first before relying on your mother tongue. If we don’t speak your language, we will seek assistance.

What happens if I get sick?

LSI Zurich can help organise an appointment with a doctor for you. Please make sure you understand the full terms of your medical insurance. You will need to pay the Doctor and keep the receipts from the Doctor and Chemist, then apply for the refund once you are well.

Can I get a job while I am studying at LSI?

Unfortunately not. A tourist visa does not allow you to work and a student visa for a language course also excludes this possibility.
Do you offer insurance?

Unfortunately not. LSI Zurich advises all its students to take out insurance in their country of residence to cover any eventualities arising in Switzerland. EU-residents wishing to study here for periods longer than 12 weeks can take out a Swiss medical insurance. Further information can be found at http://www.swisscare-intl.com/.

Can I arrange work experience through LSI?

Unfortunately not. Both paid and unpaid work experience programmes are not open to non-Swiss residents.

Can I take a holiday during my course?

It depends on the type of course you book. If you book a Standard or Intensive course you might be permitted to take a holiday and extend your course by the number of weeks’ holiday you took from school, if 1) you give LSI two weeks’ notice & 2) your visa allows it. Please talk to the Student Coordinator and/or School Principal about this. We treat all such requests on a case by case basis.

Do I need a visa to study at your school?

It depends on your country of residence. Most students coming here for less than 12 weeks come as tourists and do not require a visa. All students staying longer than 12 weeks require a student visa. Please visit the following website for more information https://www.bfm.admin.ch/content/bfm/en/home/themen/einreise/merkblatt_einreise.html.

How much spending money should I bring?

In order to cover basic daily expenses such as midday meals, transport & entertainment we recommend you work with a CHF 300 weekly budget.

If you have any additional questions that we have not answered please contact us at...

LSI Zurich
Kreuzstrasse 36 8008 Zurich Zurich
Telephone: +41 (0)44 251 58 89
Fax Number: +41 (0)44 251 5805
Email: info-zur@lsi.edu
Website: www.lsi.edu

We hope to see you soon!

Accreditation and Membership