LSI Brisbane 2015

CITY DETAILS

Brisbane, the capital of Queensland, Australia's "Sunshine State", is located on the Brisbane River and has a wonderful climate all year round. Activities available in Brisbane include galleries, heritage attractions, riverside walks and dining, parks and Southbank Parklands - with shops, dining and swimming areas. We also have amazing rainforests and beaches within an hour's travel of the city. There are activities for every traveller, whether you like rolling mountains, cityscapes or the beaches! The climate in Brisbane is tropical! Our warm months are usually from September to March with average summer temperatures of around 35 degrees Celsius.

SCHOOL DETAILS

What is the building/area like?

<table>
<thead>
<tr>
<th>School</th>
<th>LSI Brisbane</th>
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</thead>
<tbody>
<tr>
<td>Address</td>
<td>93 Edward Street</td>
</tr>
<tr>
<td>Telephone</td>
<td>+61 (0)7 3221 6977</td>
</tr>
<tr>
<td>Fax Number</td>
<td>+61 (0)7 3221 6861</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info-bne@lsi.edu">info-bne@lsi.edu</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.lsi.edu/en/english/australia/brisbane/school">http://www.lsi.edu/en/english/australia/brisbane/school</a></td>
</tr>
<tr>
<td>LSI on Facebook</td>
<td><a href="http://www.facebook.com/LSIBrisbane">http://www.facebook.com/LSIBrisbane</a></td>
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</table>
The school is situated on Level 2 of a heritage listed building with air-conditioned classrooms. All exterior classrooms have large windows and excellent natural light.

LSI Brisbane is centrally located in a heritage building in the heart of the city with public transport, shops and restaurants all a few blocks away. It is only a short walk to the Queen Street Mall, Library, Visitor's Information Centre, post-offices, cafes, shops, parks, hotels, taxis, doctors, hostels, pubs and much more. The riverside Botanical Gardens are only a five minute walk and within easy reach of the school.

**LSI BRISBANE FACILITIES**

**What facilities are available to students?**

- WiFi available free of charge at LSI Brisbane for those students who have their own computers (please note that students are not permitted to charge their computers at school).
- Fridge, microwave and kitchenette for student use
- Internet computers for students to use free of charge – 14 available
- A social activities programme
- Job Club programme
- Director of Studies is available to talk to regarding your English course as well as further study options in NZ.

**How many classrooms are there?**

8

**Do you have a cafeteria?**

No, we have large classrooms where students may eat their lunch and we have many facilities like cafes, sushi bars, supermarkets across from the school.
OUR TEACHERS

How many teachers do you have?
We have 6-8 teachers as well as relief teachers

What are your teacher qualifications?
All our teachers are qualified (with a Bachelors Degree and a CELTA/TESOL qualification) and are experienced English speakers.

OUR STUDENTS

Where do your students come from?
Nationalities and percentages vary during the year, but we regularly have students from over 25 different countries in the school at any one time. We normally have 30% from Europe, 30% from Asia, 15% from South America, and 15% from the Middle East with other students from Eastern Europe, Pacific Islands and Africa. Please contact the school for the most up to date nationality spread.

How many students do you have during high and low seasons?
We usually have around 50 students in the low seasons and up to 100 in the high season.

Nationality Groups 2014
What is the minimum and average age of your students?

The minimum age is 16 years old. The average age is 25.

OUR COURSES

How do we teach?

Our syllabus is based on grammatical structures, and is grouped in levels, which guarantee that students study at their appropriate level (Beginners, Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate, & Advanced).

The syllabus includes detailed and systematic language skills development (reading, writing, listening, speaking), taught in a communicative context. Students take part in pair work, group work, and individual work. Our method is to encourage the students to speak as fluently as possible within the shortest possible time.

A balance of all language requirements - grammar, pronunciation, vocabulary, functional use - is maintained, using a wide range of materials and techniques.

When are the start dates?

We also offer students the opportunity to spread a long-term course over 2 or more of our centres worldwide! Ask about our Multi-Centre Courses for more information. The courses must be booked before leaving your own country, so the correct visas can be obtained. For more information and course descriptions please visit our website at: http://www.lsi.edu
### Courses we offer

<table>
<thead>
<tr>
<th>Course</th>
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<tbody>
<tr>
<td><strong>General Courses</strong></td>
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<tr>
<td>Standard 20</td>
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<tr>
<td>Intensive 30</td>
</tr>
<tr>
<td>English for Business</td>
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<tr>
<td>International School Year Intensive 30</td>
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<tr>
<td>Intensive 24</td>
</tr>
<tr>
<td>International School Year Intensive 24</td>
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<tr>
<td>Club 40+</td>
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<tr>
<td>English for Teaching (Standard 20 plus 10 individual lessons)</td>
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<tr>
<td>Academic English</td>
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<tr>
<td>Afternoon 10</td>
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<tr>
<td><strong>Exam Courses</strong></td>
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<tr>
<td>LSI 30 Cambridge English Language Assessment Courses (BEC Vantage - Business English)</td>
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<tr>
<td>LSI 24 Cambridge English Language Assessment Courses (CAE)</td>
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<tr>
<td>LSI 24 Cambridge English Language Assessment Courses (FCE)</td>
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<tr>
<td>LSI 30 Cambridge English Language Assessment Courses (CAE)</td>
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<td>LSI 30 Cambridge English Language Assessment Courses (FCE)</td>
</tr>
<tr>
<td>LSI 24 Cambridge English Language Assessment Courses (BEC Vantage - Business English)</td>
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<tr>
<td>TOEFL / IELTS Preparation Courses 24</td>
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<tr>
<td>TOEFL / IELTS Preparation Courses 30</td>
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<tr>
<td><strong>Executive Courses</strong></td>
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Executive One to One (5 lessons per week)
Executive One to One (10 lessons per week)
Executive One to One (20 lessons per week)
Executive One to One (30 lessons per week)

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**Do you offer work experience?**

Yes, we offer unpaid internship placements from 6 weeks to 6 months duration. Please contact the school for further details.

**What is the length of each lesson?**

All lessons are 50 minutes except One-to-One / Mini Group lessons which are 45 minutes.

**What is a typical class time table like?**

*Intensive 24: 5 days of morning lessons plus 2 days of afternoon classes per week

**What is the maximum/average class size?**

The maximum class size is 17. Our average class size is 12

**What levels are offered and how fast does a student progress from level to level?**

There are 6 levels: Beginners, Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate and Advanced. Students can pass up a level after 8-10 weeks study after they have successfully completed the level test. The normal number of weeks per level is 10 weeks. Progress does depend on the student’s motivation and ability. We have progress tests in class every week.

**Are textbooks included in the fees?**

Students pay a course materials fee per week. If you stay 3 weeks or longer at LSI you will receive books to keep. If you stay 1 – 2 weeks this fee will cover the handouts and use of class text books.

**Do you receive a free certificate once the course has ended?**

Yes. All students have their attendance percentage noted on their certificate. Those under 80% are listed as unsatisfactory.
Can I switch my course type/length once I have started it, or decide to add an additional course?

Course changes are generally not permitted after the course has started. (e.g. changing from 30 lessons per week to 20 lessons per week, or shortening courses is not permitted). However, students may add extra lessons e.g. afternoon or individual lessons. Students can add additional weeks to their course. The student can make arrangements to do so through the LSI Registrar or with his / her booking agent. Bookings should be made as early as possible. If students wish to extend their accommodation, this is fine too, but is subject to availability. If they extend late, it is possible that the host family may be booked up with other students, however in this case we can usually find another host family.

When are the school holidays?

The school is closed for two weeks at Christmas time (usually the last week in December and the first week of January). We are also closed on Australian Public holidays. Please check our current brochure for dates.

What is a typical class time table like?

<table>
<thead>
<tr>
<th>Hours</th>
<th>Standard 20</th>
<th>Intensive 30, IELTS / TOEFL iBT / TOEIC Exam preparation, or Business English / Cambridge Courses / Intensive 24*</th>
<th>Afternoon10</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 - 10:50</td>
<td>Lessons 1 &amp; 2</td>
<td>Lessons 1 &amp; 2</td>
<td></td>
</tr>
<tr>
<td>10:50 - 11:10</td>
<td>BREAK</td>
<td>BREAK</td>
<td></td>
</tr>
<tr>
<td>11:10 - 12:50</td>
<td>Lessons 3 &amp; 4</td>
<td>Lessons 3 &amp; 4</td>
<td></td>
</tr>
<tr>
<td>12:50 - 1:40</td>
<td>FINISH</td>
<td>LUNCH</td>
<td></td>
</tr>
<tr>
<td>1:40 - 3:20</td>
<td>Lessons 5 &amp; 6</td>
<td></td>
<td>Lessons 1 &amp; 2 FINISH</td>
</tr>
</tbody>
</table>

ORIENTATION

What time should I arrive on my first day and what should I bring?

Please arrive promptly just before 9:00 for testing. You will have a listening test, a speaking test, and a grammar test from 9:00 – 10:45. From 11:10 – 12:45 you will have an orientation where we will give you information about the school, and Auckland city. Each student is presented with a Student Card, which will enable them to get discounts around the City. There are no discounts on buses for international language school students. You will need to bring something to write with, your passport and proof of your travel and medical insurance. If you have booked a full-time course, your classes will start on your first day at 13:45. If you have booked mornings only, you will start
class the following day at 9:00.

AIRPORT TRANSFER

Are AIRPORT TRANSFER\(s\) available?

<table>
<thead>
<tr>
<th>AIRPORT</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brisbane (one way)</td>
<td>AUD 110.00</td>
</tr>
<tr>
<td>Brisbane (return)</td>
<td>AUD 220.00</td>
</tr>
</tbody>
</table>

Yes, at an additional cost. Please let us know the date, time of arrival, flight number and prefix, airport of departure and airport of arrival. Eg. 12th March 2014, arriving at Brisbane International Airport at 13:00 on NZ91 from Tokyo. If you miss your plane or connecting flights, please contact the school immediately (on the Emergency phone if necessary), so we can inform the pick-up person and the host family. If you do not inform the school of changes and you do not arrive on the stated flight, we will need to charge you again for an additional transfer. Please meet in the Arrivals Hall as you come through the doors after leaving customs. Your pick-up person will be holding a sign with your name on it. Please call the airport service on +61(0)439763969 (or the LSI Emergency number: +61(0)405550651) if you cannot find the pick-up person at the airport.

Who meets me at the airport and where?

After booking the airport meet and greet service, we will send you a letter which explains the airport procedure, including information on how to identify the driver.

What alternative transport is there from the airport to the City or my host family accommodation?

You can also take a taxi from the airport which will cost you between $60.00 and $90.00. There is also an air-train - which is a train to/from the airport to Central Station in Brisbane CBD. This costs around $15 to travel from the airport to the CBD where you can choose taxis or public transport.
PUBLIC TRANSPORT SYSTEM

Bus System

The main public transport system in Brisbane is called "Translink". It includes buses, trains and ferry's. You can travel from the Gold Coast up to the Sunshine Coast on the system.

On the first day at school, students will be given information about the appropriate pass (called 'Go Card') for them to buy, as well as costs, and where they can buy the passes. Alternatively each trip can be paid for individually by prepaying a ticket at selected areas.

Bus timetables and bus pass information are available online and staff are available to help with any transportation needs the students may have.

Homestay families generally live within one to three stages from the city.

The homestay families will teach the student how to travel to and from the homestay to school either the day before the course starts or on the first day.

Other Travel Options

Translink includes Buses, Trains and Ferry's.

PAYMENTS/ CANCELLATIONS/ REFUNDS

How do I pay for my LSI course?

Payment can be made in cash, by bank transfer/international wire transfer or by providing us with your credit card details. If you do send a bank transfer, please quote your agency name and the student name. Alternatively, we also accept payment by credit card (Visa, MasterCard or American
Express). Please ask us for a credit card authorisation form.

Our bank details will be listed on the bottom of your invoice.

**Can I receive an invoice?**

Yes, we will send you an invoice along with a course confirmation letter upon booking.

**What are your payment terms and conditions?**

Please, refer to the terms and conditions online at [http://www.lsi.edu/en/terms.shtml](http://www.lsi.edu/en/terms.shtml) or if you are an agency, refer to the contract which was provided to you by our Marketing Department.

**How do I cancel a course and will I get a refund for the course and/or the accommodation?**

It is not LSI policy to offer course refunds after the course has started. If students have any problem or complaint during their course, they should talk to us and we will try our best to help. Accommodation refunds are fine as long as LSI is given two full weeks’ notice (weeks run from Sat-Sat or Sun-Sun). The accommodation refund will be paid on the last day of your course at LSI. For information on the charges for cancellations and late postponements, please refer to the LSI Terms and Conditions: [http://www.lsi.edu/en/terms.shtml](http://www.lsi.edu/en/terms.shtml) or if you are an Agent, to the LSI Agent’s Manual. There are strict rules regulating refunds in NZ. Please refer to our full terms and conditions or ask us for more information.

**WHAT MAKES LSI BRISBANE SO SUCCESSFUL?**

**Quality**

LSI schools are regularly reviewed to ensure that they are up-to-date, relevant to your needs, and meet your expectations.

**Range & Flexibility**

The wide range of courses we offer means whatever your needs, you will find a course that suits you. A wide variety of starting dates and course durations also gives you many choices.

**Qualified Teaching Staff**

All teachers at LSI are well qualified, experienced, and caring. They constantly monitor your progress, and check that the course material is appropriate. The teachers are friendly, helpful, and always willing to listen.

**Careful Assessment**

Whether you choose to study in a class or as an individual, there will be careful assessment of your needs on the first day of your course. We test your listening, grammar and speaking ability, before
placing you in the appropriate level.

**Interactive Classroom Techniques**

Our goal in all classes is to provide ample opportunity to practise the target language. To make the learning process as engaging and enjoyable as possible, we use a variety of communicative teaching techniques, including the use of DVDs, CDs, role play, pair work, project work, and group work, all of which give you the opportunity to hear and use the language in realistic situations.

**Excellent Location**

LSI Auckland is conveniently located near the city centre, within walking distance of major attractions, shopping, dining, entertainment, and transportation. Whatever your needs, the staff will be happy to help you locate the nearest location to fit those needs.

**Well Established**

We have over 40 years of experience.

**Like A Family**

Students feel at home in LSI. We are large enough to cope and small enough to care.

**Value for Money**

The goal of LSI is simply to provide each student with a quality education. We do this by tailoring our programs to their needs.

**International Atmosphere**

Not only will you learn about Australia, but you will also have the opportunity to meet students and professionals from all around the world. You will feel like a part of the international community. We host students from over 25 different countries.

**ADDITIONAL QUESTIONS**

**Do you offer insurance?**

LSI Brisbane only offers insurance for students travelling on a Student Visa. This is compulsory before travel. For other insurance our staff would be happy to help you with branch locations around Brisbane to find out more information.

**Can I take a holiday during my course?**

It depends on the type of course you book. If you book a Standard or Intensive course you might be permitted to take a holiday and extend your course by the number of weeks’ holiday you took from school, if 1) you give LSI two weeks’ notice, 2) AND your visa allows it, 3) AND you have paid the full
brochure price & aren’t doing an ISY course. With any ISY courses or courses with special prices / conditions, holidays and changes are not permitted.

**Do I need a visa to study at your school?**

It depends on your country of citizenship. Please contact the Australian Embassy in your country for visa application information and procedures, or consult the following website: [http://www.immi.gov.au/Visas/Pages/Find-a-visa.aspx](http://www.immi.gov.au/Visas/Pages/Find-a-visa.aspx). For many countries fo

**How much spending money should I bring?**

If you have booked homestay half-board accommodation, we recommend you allow for AUD:$120 to AUD$180 per week for spending money and transport, as well as some activities. If you are staying in a hostel you will need to allow more money for food.

**Who can I talk to if I have a problem? Can I speak my own language?**

If you have a problem please come speak with our School Director, Cindy Kemp, Academic Director, Chris Bell or Ashley Moore our Registrar. Although our staff speak a variety of languages other than English, we may not speak your specific language. If we do speak your language please try speaking in English first before relying on your mother tongue. If we don’t speak your language, please request one of our on-call counsellors.

**Can I get a job while I am studying at LSI?**

Students studying on Working Holiday and Student Visa’s can work. You must check your visa for the permitted hours of work you can do per week. Students on a Visitor Visa cannot work at all. LSI has classes Monday to Friday and students will be marked absent for missing classes when working.

**Can I arrange work experience through LSI?**

Yes – we do offer an unpaid internship / work experience service. Please contact the school for more detailed information about this programme.

**Can I open a bank account?**

Students can open a bank account if they are studying for a minimum of 3 months. They should ask at LSI Reception during their first week, and we will give them a letter which they should take to the bank, along with their passport/national ID.

**What happens if I get sick?**

LSI Brisbane can help organise an appointment with a doctor for you. Please make sure you understand the full terms of your medical insurance. You will need to pay the Doctor and keep the receipts from the Doctor and Chemist, then apply for the refund once you are well.
If you have any additional questions that we have not answered please contact us at...

LSI Brisbane
93 Edward Street Brisbane QLD 4001
Telephone: +61 (0)7 3221 6977
Fax Number: +61 (0)7 3221 6861
Email: info-bne@lsi.edu
Website: www.lsi.edu

We hope to see you soon!

Accreditation and Membership