Summary regulations for candidates 2014

This document contains a summary of the information you need in order to take a Cambridge English Language Assessment exam. You must read this very carefully. If you do not understand something, please ask your centre. The full regulations, which set out your rights and obligations as a candidate, are in the Regulations booklet which is available from your centre or you can download it from www.cambridgeenglish.org.

1. Who can take the exams?
- Cambridge English Language Assessment: A part of Europe’s largest assessment agency, Cambridge Assessment (the trading name for UCLES, a non-teaching department of the University of Cambridge).
- Centre: an authorised Cambridge English Language Assessment exam centre. Centres are independently run institutions and Cambridge English Language Assessment is not responsible for any actions or omissions by centres.
- Candidate: someone who has registered to take a Cambridge English exam.

2. Registering for the exam
- You must register for the exam through a centre. Your contract is with the centre and you pay your exam fees to them.
- For some exams, there may be more than one session in the same month. There is no restriction on how many times a month you can take an exam with the exception of Skills for Life exams. (There is a restriction that applies to the Certificated BULATS test which has a separate Summary of Regulations for candidates.)
- You must take all components of an exam on the dates specified.
- You are not allowed to take some components in one session and the remainder at another time.
- You cannot transfer an entry from one exam session to a future one, or to an exam at a different level.

3. Special requirements
- Cambridge English Language Assessment will always try to make arrangements for candidates with special requirements (e.g. extra time or adapted papers).
- You must tell your centre as soon as possible if you have any special requirements because they need to send the application to Cambridge English Language Assessment 8–12 weeks before the exam (depending on what is required and which exam you are taking). Some exams may need up to 6 months’ notice.

4. Taking the exam
- The centre will give you information about where and when your exam will be held. You must make sure that you arrive at the right time and that you bring the pencils, pens, etc. that you need for the exam.
- Candidates must bring a photo ID on the day of the test. The ID must be an original national ID, valid, current and not expired (i.e. passport or national ID card). If you do not have a national ID because you are too young, you must notify your centre of this when you register for an exam. The centre will then provide you with a Candidate Identification form that you must fill in before the exam day and bring with you to the exam. If you do not bring your ID or the Candidate Identification form to the exam, you will not be allowed to take the exam.
- If you are aged 18 or over and from a country where there are compulsory national IDs, please ask your centre what to do.
- The centre will give you a copy of the Notice to Candidates which tells you how you must behave in the exam. You must read it carefully. If you do not follow the instructions, you may be stopped from taking the exam, or you may not receive a result.
- If you use of offensive, rude or racist language in your examination answers will not be accepted. Your examination may not be marked or a result given if the examiner finds language like this. Cambridge English Language Assessment’s decision on this is final.
- You will be asked to fill out a Candidate Information Sheet. Cambridge English Language Assessment uses this information as part of its research and development programme to improve the quality of the exams. The information you give is treated anonymously and is strictly confidential.
- You may be asked to complete a short ‘anchor test’. Cambridge English Language Assessment uses this information as part of its quality control programme. The anchor test will not affect your exam result.
- We may also record your Speaking test as part of Cambridge English Language Assessment’s quality control procedures.
- If you are taking the following exams: Cambridge English: Preliminary, Cambridge English: First, Cambridge English: Advanced, Cambridge English: Proficiency, Cambridge English: Business Certificates, Cambridge English: Legal, Cambridge English: Financial, a photo will be taken of you on the test day as an extra way of checking your identity. This list is subject to change. This photo will only be visible on the Results Verification website and you choose who can view it by sharing your candidate ID number and secret number. For more information, go to www.cambridgeenglish.org.
- If you do not feel well on the day of the exam or think that your work may be affected for any other reason, tell the supervisor immediately. If appropriate, the centre will report this to Cambridge English Language Assessment for consideration when deciding your result.

5. After the exam
- If you miss the exam because of illness, you may be allowed a full or part refund. You will need to give medical evidence to your centre for this to be considered.

6. Certificates
- If you have passed the exam, your centre will give you your certificate approximately 4 weeks after the results are released for paper-based exams. For computer-based exams this is approximately 2 weeks after the release of results. Unclaimed certificates will be destroyed by your centre after 2 years.
- Your Candidate Information Form or Certificate is an important document containing a number of security features, do not lose it. If you do lose your certificate and need to prove your result; you can apply for a certifying statement, which provides an official confirmation of your result. An additional fee is payable for this service. The certifying statement application form is available from www.cambridgeenglish.org.

7. Copyright
- Copyright on all question papers and exam material belongs to Cambridge English Language Assessment. You must not take question papers, notes or any other exam material out of the exam room.
- Cambridge English Language Assessment does not allow candidates, schools or centres to view candidates’ answers or any other work done as part of an exam.
- Cambridge English Language Assessment will not return any work you produce in the exam to you or your school.

8. Data Protection
- Cambridge English Language Assessment abides by UK Data Protection laws and centres are required to comply with local data protection and privacy laws. Your information will be stored securely for a limited period of time. However, information which may be needed later to confirm and verify your result is kept for an unlimited time.
- Cambridge English Language Assessment will not use your personal details for any purpose other than for the exams except as described below. In particular, if the information you provide is used to contact you for marketing purposes, you will be given the choice not to be contacted again.
- Information provided when registering for a Cambridge English exam will be used in the administration of the exam, and may be used as part of Cambridge English Language Assessment quality control, in research and development activities or to inform you about other Cambridge products and services. Cambridge University Press may also use information for these purposes.
- Work produced in the exam will be used in the assessment of performance in the exam and written work, video and audio recordings of candidates’ speaking tests may also be used as part of Cambridge English Language Assessment’s quality control, research and development activities, or extracts in anonymised form may be reproduced in published examination material. This may include activities within Cambridge University, such as with Cambridge University Press.
- Your Statement of Results will be made available to your centre and the school which prepares you for the exam, and may be sent to another authorised third party as confirmation. Where you authorise it, third parties may view information for verification purposes. In addition, certain third parties may view information and details can be found on the Cambridge English website. If you are suspected of and investigated for malpractice, your personal details and details of the investigation may be passed to a third party. For example, if you want to use your result for visa purposes, we may need to share this information with the relevant immigration authority.
NOTICE TO CANDIDATES

All Cambridge English examinations (except Cambridge English: Young Learners and BULATS)

This notice contains important rules and regulations for the day of the exam. Please read it carefully. If there is anything you do not understand, ask your teacher or supervisor.

RULES AND REGULATIONS

• YOU MUST provide an original, valid, current and not expired photographic ID (for example, passport or national identity card) at every paper, otherwise you may not be allowed to sit the exam.

• YOU MUST only have on your desk what you need to complete the exam (pens, pencils and erasers).

• YOU MUST NOT have any notes on your desk or on your person.

• YOU MUST NOT have on you any materials or devices which could help you, otherwise you will be disqualified.

• YOU MUST disable any alarms on your mobile phone and other electronic items, then switch them off and put them with your personal belongings where the supervisor indicates.

• YOU MUST stop writing immediately when told to do so.

• YOU MUST wait until the supervisor has collected your candidate access token or question paper, answer sheet(s) and any paper used for rough work before you leave your seat.

• DO NOT cheat, copy, give anything to or take anything from another candidate, otherwise you will be disqualified.

• DO NOT talk to or disturb other candidates during the exam.

• DO NOT bring to your desk any electronic items such as mobile phones, digital sound recorders, MP3 players, cameras, etc.

• DO NOT use, or attempt to use, a dictionary (except for an English-English dictionary in Skills for Life Reading Entry 1, 2 and 3).

• DO NOT use correction fluid or tape on any exam materials.

• DO NOT smoke, eat or drink in the exam room, apart from water in a plastic bottle.

• DO NOT leave the exam room for any reason without the permission of the supervisor.

• DO NOT take any question papers, answer sheets, candidate access tokens or rough paper out of the exam room.

• DO NOT make any noise near the exam room.

ADVICE AND INFORMATION

Make sure you are on time

• Know the date, time and place of your exam and arrive well before the scheduled start time.

• If you arrive late for any of the papers, report to the supervisor. In some cases you may not be allowed to take the exam.

• If you are admitted late, not all of your work may be accepted.

• If you miss any of the papers, you may not be given a grade.

Advice and assistance during the examination

• Listen to the supervisor and follow the instructions.

• If you are not sure about what to do, raise your hand to attract attention. The supervisor will come to your assistance.

• You must not ask for, and will not be given, any explanation of the questions.

• If you do not feel well on the day of the exam or think that your work may be affected for any other reason, tell the supervisor immediately. If appropriate, the centre will report this to Cambridge English Language Assessment for consideration when deciding your result.

For paper-based tests

• Read carefully and follow the instructions on the question paper and answer sheet.

• Tell the supervisor at once if:
  • your personal details on the answer sheet are wrong
  • you think you have been given the wrong question paper
  • the question paper is incomplete or badly printed
  • you cannot hear the Listening test.

For computer-based tests

• Read carefully and follow the instructions on the screen.

• Tell the supervisor at once if:
  • your personal details on the screen are wrong
  • you think you have been given the wrong test
  • the on-screen questions are incomplete or poorly presented
  • your headphones are not working.

DISQUALIFICATION WARNING

If you cheat, use any unfair practice or break the rules, you will be disqualified.

THIS NOTICE MUST BE VISIBLY DISPLAYED OUTSIDE (NOT INSIDE) THE EXAM ROOMS.